

AURA 32" TV

FOR **GAMING**
& ENTERTAINMENT



MAINTENANCE GUIDE

KONIX

LOG INTO YOUR DREAMS

A. Technical specifications

Model Name	Aura 32"
Model Number	E32A-AKEF
Screen Size	32"
Display Technology	DLED
Resolution	1366 X 768
Panel Brightness (cd/m2)	180nit (typ.)
Response Time	8ms (typ.)
Uniformity	> 65% (typ.)
Color gamut	72% NTSC (typ.)
Viewing Angle (H/V)	170° / 170° (typ.)
Life Time	> 20,000hrs (min)
Color	16.7 M
Internal Speaker Powers	2 X 10 W
Digital Sound out	PCM / RAW / AUTO
DTV	DVB-C / T / T2 / S / S2
Audio	MPEG 1 layer 1 / 2
Color System	PAL / SECAM
Media Format	MPEG-4, H.264, H.265, MPEG1 / 2, AVI, MKV, TS
ATV	PAL / SECAM
DTV	DVB-C / T / T2 / S / S2

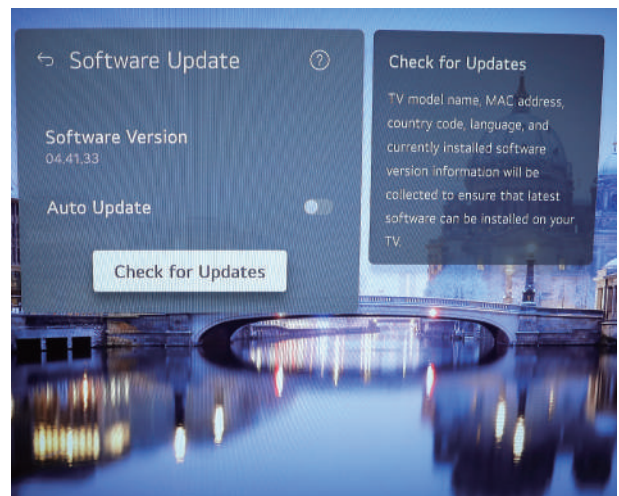
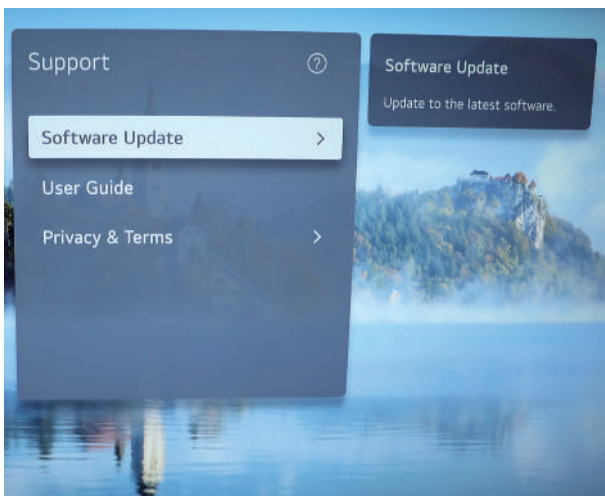
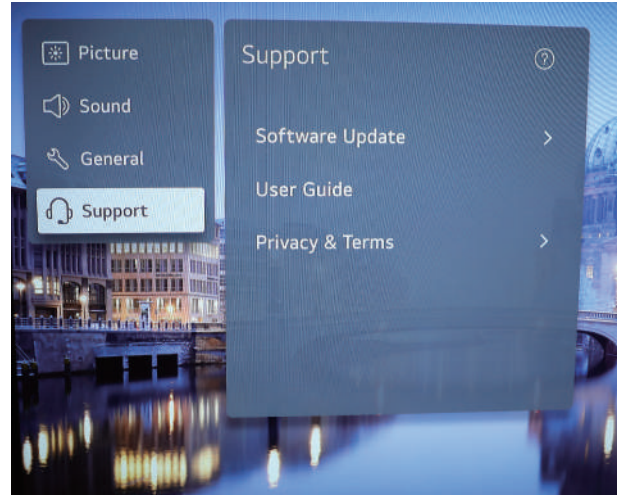
HDMI ports	3
USB ports	1
AV in ports	1 x RCA
Earphone ports	1
RF ports	2 (for DVB-S2)
SPDIF ports	1
CI ports	Yes
Power Supply	AC 100 - 240 V~ 50 / 60 HZ
Power Consumption-TV on	≤ 48W
Power Consumption-Standby	≤ 0.5W
Remote control	Infrared remote
Operating Temperature	0 - 45°C
Operating Humidity	10 % - 90 %

B. General instructions

- All repairs must be carried out by qualified personnel in a professional environment.
- During maintenance, please pay attention to do electrostatic protection to prevent the process of maintenance caused by the driver plate to cause secondary damage, especially for the chips, MOS, crystal vibration and other sensitive devices directly connected to the circuit. For chip of patch type, it is recommended to use hot air gun when repairing and replacing, and the temperature should be set at about 340 degrees. If a soldering iron is used, ensure that there is no electrical leakage. The temperature should be set at around 340-360 degrees and the welding time should not be too long.
- All operations must be carried out with the power supply disconnected.
- It is essential that all components requiring maintenance are replaced with components identical to the original design or certified by the manufacturer to have the same function to prevent electric shock, fire or other hazards.
- Do not modify the original design without the consent of the manufacturer.

C. Instructions for software and firmware (including reset software)

1. This TV has online firmware update function. Please refer to the following program for updates
2. Ensure that the TV is connected to the internet.
3. Follow the following procedure to update the firmware of the TV



4. After following the above steps, if there is a prompt for a new firmware update, please follow the on-screen prompts to confirm the update.

D. Failures detection and required action

If your TV has a problem, you can restart it by turning it off and on again. You can also check the table below to troubleshoot problems. If the problem persists, contact a qualified technician.

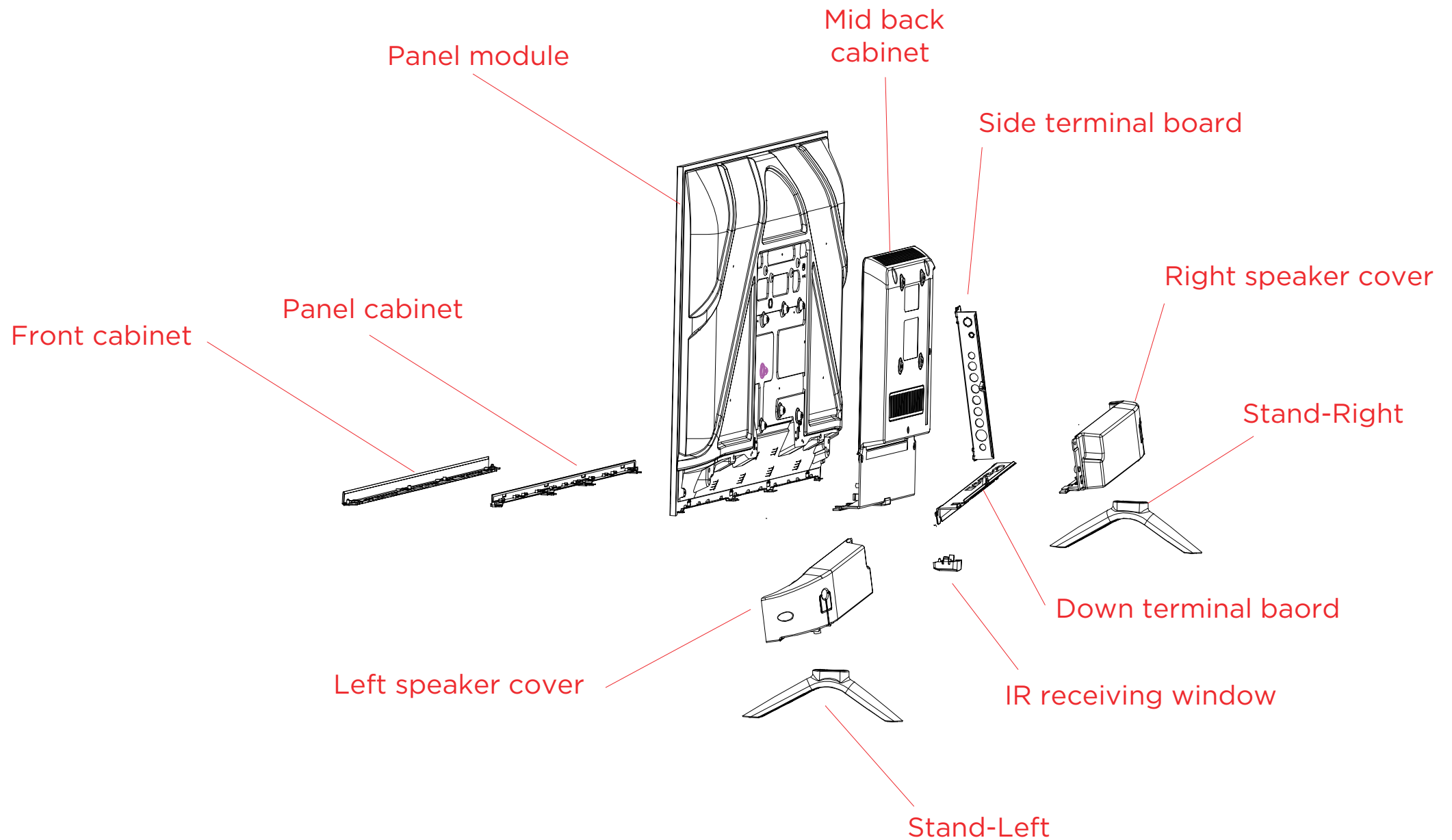
SYMPTOMS	POSSIBLE SOLUTIONS
No sound or picture.	• Check that the power cord is plugged into the wall socket and that there is power. • Check that you have pressed the Power button on the television or the Power button on the remote control. • Check the picture brightness and contrast settings.
The picture is normal but there is no sound.	• Check the volume. • Check that the sound is not muted.
No picture and white or black picture.	• Adjust the picture setting. • Check the colour system.
Sound and picture are distorted.	• Try to locate the source of the problem and move it away from the TV. • Try plugging the TV into a different outlet.
Blurred picture or picture with snow.	• Check the direction, position and connection of your antenna. • Adjust the direction of your antenna, or reset or fine-tune the channel.
Remote control does not work.	• Replace the batteries in the remote control. • Clean the top of the remote control. • Check the contact points of the batteries. • Check that there is no obstruction between the remote control and the TV. • Check that the batteries are installed correctly.

This document is a reference guide. Product specifications are subject to change. All illustrations are for guidance only; the actual product may vary depending on the model.

E. Technical instructions for repair

F. List of necessary repair and test equipment

G. Exploded view

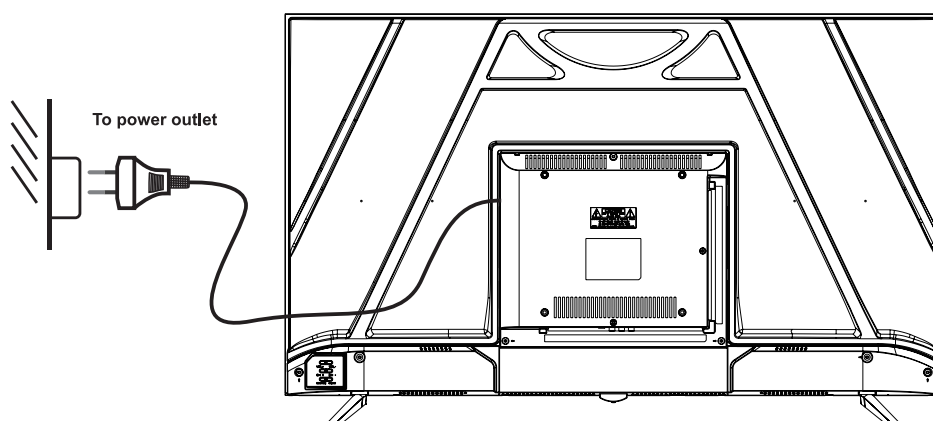


H. Wiring and connections diagram

BASIC CONNECTION

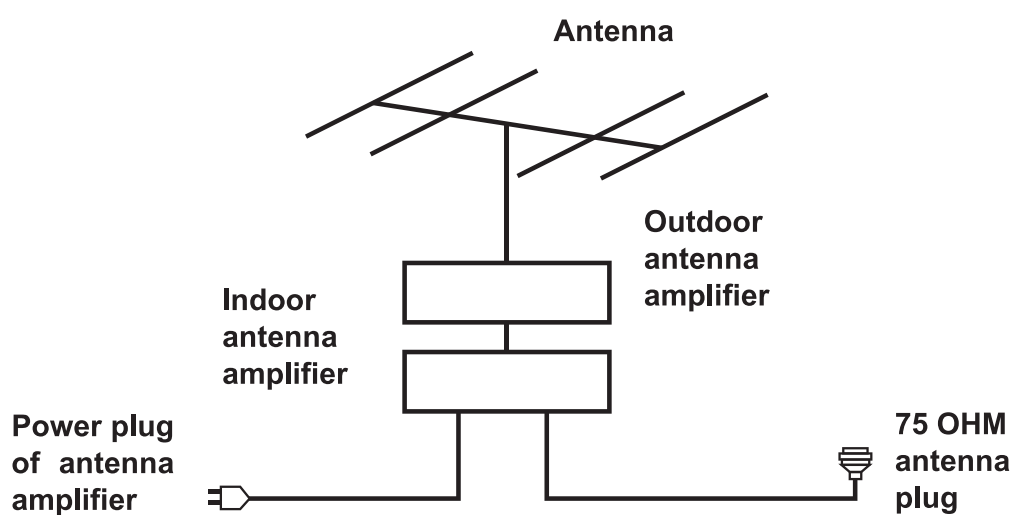
- Ensure all the cables are disconnected from the main unit before connecting to AC power source.
- Read through the instructions before connecting other equipments.

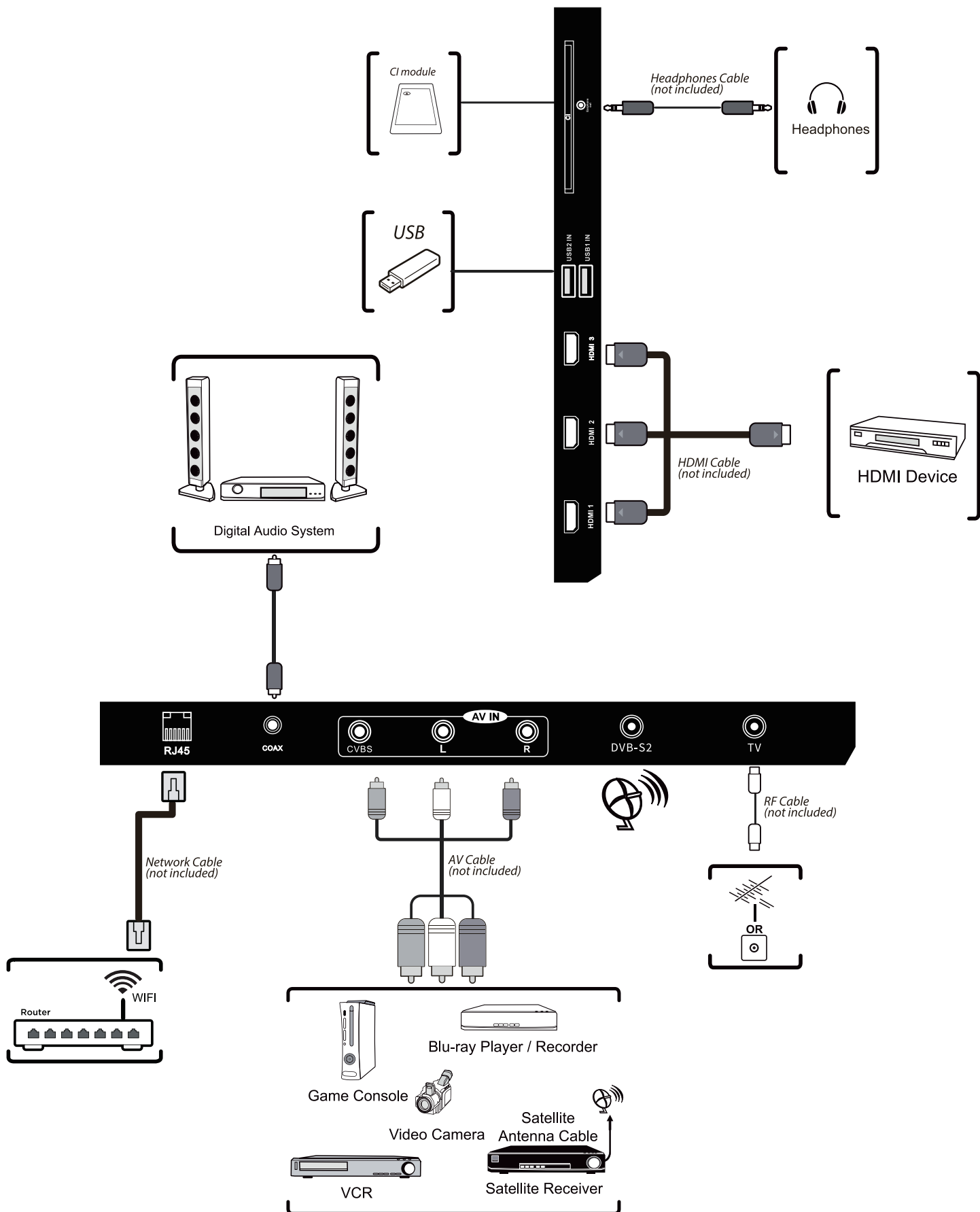
CONNECTING TO THE AC POWER



CONNECT EXTERNAL ANTENNA TO UNIT

Install external antenna into antenna jack for best picture.





I. Contact

If you would like to make a purchase or enquire about our prices for spare parts, please contact our customer service using one of the following methods:

Telephone number: +33 1 48 10 55 38 / +33 1 48 10 55 61

E-mail address: sceclient@innelec.com